



## ISO 9001:2008 Quality Management System Amendment Workshop (1/2 Day)

### Course Outline:

This half-day course will allow organizations to update what has been amended in the ISO 9001 Standard. Participants will learn the criteria needed to update and make changes to ISO 9001 and gain an understanding of the impact that ISO 9001:2008 may have on your organization. The course will benefit anyone working in an ISO 9000 environment and will be especially useful for individuals or organizations that may be required to develop, maintain or audit an ISO 9001:2008 Quality Management System.

### Topics Covered Include:

- What are the changes? Why?
- Improvements from ISO 9001:2000
- Release of ISO 9001:2008
- Scope of changes
- Affects on your organization
- Preparing for the upcoming revisions
- Organization transition to changes
- Q & A

**Pre-requisite:** None

### Course Particulars:

**Location:** 16 Forest Road, Suite 301

**Time:** 9:00 am to 12:00 pm

**Fee:** \$175.00 plus HST (plus 7% admin fee) (*meals and materials will be provided*)

### Course Cancellation Policy:

Cancellation requests received more than 7 calendar days before the start date of the seminar will receive a refund of the course fee minus a \$100 administration fee.

Cancellation requests received within the 7 calendar days before the start date of the course will be non-refundable.

Quality Matters Inc. reserves the right to cancel any seminar; full refunds will be granted.

### Course Substitution Policy:

Substitutions of participants will be permitted at any time prior to the start of the course. For more information or to register, contact Quality Matters Inc. at (709) 722-7860, or email us at [training@qualitymatters.net](mailto:training@qualitymatters.net) or visit our web site @ [www.qualitymatters.net](http://www.qualitymatters.net).



## TRAINING COURSE REGISTRATION FORM

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Please fax to: **Quality Matters Inc.**  
16 Forest Road, Suite 301  
St. John's, NL A1E 0A5  
Fax: 709-739-4864

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

Town/City: \_\_\_\_\_ Province: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

Course Name: \_\_\_\_\_

Course Date: \_\_\_\_\_

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**IMPORTANT NOTE:** For the Internal Auditor and Lead Auditor courses, there is a prerequisite that the registrant must have an adequate knowledge and understanding of the applicable standard or specification, gained through training and/or experience. If you are registering for any of these courses, have you met the specified prerequisite?  
Yes  No

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**Method of Payment:**  Cheque enclosed (payable to Quality Matters Inc.)  
 Invoice me

Signature: \_\_\_\_\_

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**How did you hear about this course?**

Brochure  Website  Email   
Referral  Other  Sales Call

Is your company registered to ISO 9001, ISO 14001 or OHSAS 18001? Yes  No

**CANCELLATION POLICY:** Cancellation requests received more than 7 calendar days before the start date of the seminar will receive a full refund of the course minus a \$100.00 administration fee. Cancellation requests received within 7 days before the start date of the course are non-refundable.

**SUBSTITUTION POLICY:** Substitutions of participants will be permitted at any time prior to the start of the course. Please ensure that any substitute participants meet the pre-requisite requirements, if any, for the course.